About Preferred Legal Group

A leading personal injury law first serving clients across multiple states, PLG handles thousands of cases annually with a focus on maximizing client outcomes while maintaining the highest standards of legal excellence.

- 500+ cases processed monthly
- Multi-state legal practice
- Client-focused approach

The Challenge

TIME-INTENSIVE PROCESS
120 minutes per demant letter, requiring extensive attorney time for routine documentation

RESOURCE CONSTRAINTS
Growing caseload without proportional increase in attorney capacity

CONSISTENCY ISSUES
Variations in document quality and approach across different attorneys

The Solution

Claim & Statute Matching
Matched case details with jurisdiction-specific statutes, trained on thousands of prior cases.

Template Auto-Fill
Populated both structured fields (names, dates, damages) and narrative sections with AI-driven context.

AI-Powered Damage Estimation
Delivered precise calculations for economic and non-economic damages, backed by historical data.

Tone Refinement
Shifted letter style — aggressive, neutral, conciliatory — to match strategy.

Compliance Safeguards
Flagged missing info, outdated references, or risky language before submission.

Continuous Learning
Delivered precise calculations for economic and non-economic damages, backed by historical data.

The Impact

91% REDUCTION IN DRAFTING TIME

From **120 minutes** to ~**10 minutes** per letter

CONSISTENT, ACCURATE OUTPUTS

Across **thousands** of cases

INCREASED CAPACITY WITHOUT HIRING

Scaling case throughput **instantly**

REDUCED RISK EXPOSURE

Through **automated compliance** and **error checks**

STRATEGIC SHIFT

Attorneys now spend more time on **negotiations, clients, and outcomes**

How Can RTS Help You?

Let's start the conversation and find out!

https://rtslabs.com/contact

RTS labs